

The following General Terms & Conditions (T&C) are valid for all services Parkhotel Beatenberg (hereinafter named as the hotel) provides to guests, organizers and other contractual partners (hereinafter named as contracting partner) and are an integral part of every booking (no matter on which channel made). Eventually T&C of contracting partners are not relevant even Parkhotel Beatenberg is not explicitly contradicting them.

1. Conclusion of Contract

1.1 A contract can be concluded based on oral, written or electronic application of the contracting partner by agreement of the hotel. A contract can be accepted on one of the mentioned channels.

1.2 At a group booking the organizer is responsible for the whole group (payment and eventually damages). A group booking is always in the case when a contractual partner books more than one room and/or services.

1.3 Subrental or further rental or use of the rooms by third parties or to another reason as accommodation needs to have the explicitly and written confirmation of the hotel.

1.4 Cancellation conditions are available on the respective booking channel.

2. Use of Rooms

2.1 All rooms are offered only for accommodation.

2.2 The contractual partner is reliable towards the hotel for all damages, caused by him or third parties acted on his request by receiving services of the hotel.

2.3 The contractual partner has no right for the use of a specific room. If the desired category according to the website is not available the hotel will inform the contractual partner and suggest an equivalent replacement. If the replacement is not according to the contractual partners needs, paid and not used services are reimbursed.

2.4 Confirmed rooms are available from 16:00 on the day of arrival. On the departure day rooms have to be left until latest 10:00. If these times are not followed another day can be charged by the hotel.

2.5 Smoking in the hotel is prohibited (also from fire police). If a guest is smoking in the room a flat rate of CHF 200 is due for the additional cleaning. The payment of the flat rate does not cover from further compensation. If smoking on the balcony the room door has to be closed.

2.6 If the fire alarm goes on by smoking or other activity without a real fire all costs will be charged to the contractual partner.

3. Provision of services, prices, payment

3.1 The prices are given by the booking confirmation. Depending on booking channel VAT and local tourist tax can be charged separately. The hotel can request a partly or fully payment in advance to guarantee the booking.

3.2 Basically the services of the hotel have to be paid in advance (cash, bank transfer or credit card).

3.3 If reminders are needed, every reminder will be charged with a fee of CHF 20.00. Latest from sending a reminder the hotel can charge an interest of 5 % p.a. for related services.

3.4 Eventual claims from contractual partners can only be offset, if they are undisputed or legally valid.

4. Cancellation, liability

4.1 The special cancellation conditions are set with booking

4.2 If the contractual partner is not following his obligations, the hotel can cancel the contract without any compensation.

4.3 The hotel is only reliable for legal or contractual claims in cases of intentional or grossly negligent conduct. In any case claims for consequential damages are excluded.

5. Final conditions

5.1 These T&C are valid in the actual version from publication. T&C can be changed by the hotel without special notification. If there are disadvantages for the contractual partner by changes of T&C, he has a right to cancellation

5.2 If some parts of this T&C would contradict Swiss laws and regulations, the rest of the conditions stay valid.

5.3 If there are discrepancy from the contract, both partners agree to find actively a consensual solution.

5.4 Swiss laws are unique applicable, place of jurisdiction is Beatenberg, Switzerland.

Beatenberg, 20th June 2022